



## Fee Schedule & Policies

*Our fees follow the price guide distributed by the National Disability Insurance Scheme (NDIS) set out in the Capacity Building Therapeutic Supports.*

### Session Fees

<p><b>Initial Phone Consultation (up to 15 minutes)</b></p> <p>Please give us a call if you would like to discuss your concerns and strengths and how speech pathology may benefit you. We will make sure we are the right fit for your needs.</p>	<p><b>No Cost</b></p>
<p><b>Appointments</b></p> <p>Following completion of initial phone consultation, we will collaboratively discuss further assessments and therapy appointments that are appropriate to you.</p> <p><u>Standard Session</u></p> <ul style="list-style-type: none"><li>- 50 minutes allocated to therapy and feedback.</li><li>- 10 minutes allocated to non-contact time.</li></ul> <p><u>Short Session</u></p> <ul style="list-style-type: none"><li>- 35 minutes allocated to therapy and feedback.</li><li>- 10 minutes allocated to non-contact time.</li></ul> <p>Please note the therapist will be present with you for therapy &amp; feedback, with the remainder time allocated to non-contact time including: planning &amp; preparation for your session and follow up.</p> <p>Whilst standard and short session times have been listed, sessions can be adjusted in duration to suit specific client needs.</p> <p>Travel fees apply, please see below.</p>	<p><b>Standard Session = \$193.99</b></p> <p><b>Short Session = \$145.49</b></p>
<p><b>Non Face-to-Face Services:</b></p> <p>Additional charges occur for services outside of face-to-face appointments and ensure a high quality and holistic speech pathology service. This can include, but is not limited to: documentation, liaison, telephone calls, correspondence, resource creation, assistive technology (AT) exploration.</p>	<p><b>Equivalent rate of \$193.99 per hour</b></p>
<p><b>Reports</b></p> <p>Reports are written for varied purposes and will be unique to your child and their needs. We can provide short summary reports and detailed reports (suitable for NDIS assessments &amp; reviews). Our report writing fees reflect the time taken to write the report.</p>	<p><b>Equivalent rate of 193.99 per hour</b></p>



## Travel Fees

As a mobile service, Grow Connections Speech Pathology charges a travel fee based on your location. Travel is charged at the equivalent rate of 193.99 per hour, for up to 30 minutes in each direction. We only charge for the time taken to travel to your location and do our best to group clients to minimise charges.

Please contact us for a quote for your location.

10 minutes	\$32.33
15 minutes	\$48.50
20 minutes	\$64.65
25 minutes	\$80.82
30 minutes	\$97.00

## Payment Policy

### NDIS Participants (Self Managed & Plan Managed Clients):

An invoice will be provided for the services delivered to you. All invoices must be paid within 7 days. Self Managed participants are responsible for making a Payment Request to receive funds under NDIS Plan/NDIS Budget Plan Managed participants will have an invoice sent directly to the plan manager for payment.

### Privately Funded

Payment can occur at the time of service (EFTPOS available) or via direct deposit.

### Health Funds & Medicare Chronic Disease Management Plan

We can submit an electronic Health Fund or Medicare rebate claim for you at the time of service.

- Please contact your health fund to discuss if a rebate is available for Speech Pathology services.
- A rebate of \$58 dollars is available via the Medicare CDMP for 5 sessions per calendar year. Please see GP or Paediatrician for more information on accessing this service.

Our services are charged at the standard rate, and therefore a gap fee will be required to cover the remaining cost of the service after the rebate has been applied.

### Reports

Once a report is completed, payment will be requested in advance of the report being issued to you.

We greatly appreciate your support in providing prompt payment.

## Cancellation Policy

Please review our cancellation policy accessible on our website or in the information provided before your initial appointment to ensure you understand our conditions of service. A 48-hour cancellation policy applies for all booked appointments.

In accessing the services provided by Grow Connections Speech Pathology, you are agreeing to the Fee Schedule, Payment & Cancellation Policy. If you have any further questions, please contact Grow Connections Speech Pathology at [admin@growconnections.com.au](mailto:admin@growconnections.com.au) or 0478 900 799.